Quality Guidelines for suppliers of raw and packaging materials to Axalta Coating Systems

1.) Quality management system
    a. QMS needs to be implemented and continuously improved
    b. Supplier needs to be certified according to ISO 9001:2008
    c. Supplier should implement specific elements of ISO TS 16949, in particular risk assessment methodology and contingency plans.
    d. Axalta reserves right to audit supplier's plants
2.) Specifications
    a. All materials need to be defined by mutually agreed and signed specifications
    b. Any change in specification needs to be accepted by Axalta
    c. In addition: Materials need to be substantially similar to previous deliveries and sample of approval.
3.) Notification obligations
    a. Supplier shall notify changes in production, composition,…
    b. Axalta will run MOC process before accepting changes
4.) Quality certificates and inspection of materials, data and sample storage
    a. Supplier shall deliver certificate of analysis with all deliveries (of chemical compounds)
    b. Axalta is not obliged to do incoming goods inspections other than visual appearance and damages
    c. Storage of data for 10 years and samples for 2 years.
5.) Crater prevention
    a. No surface active components which are not part of the formulation and work with sub-suppliers on this
    b. Supplier shall implement crater prevention program including maintenance / operating materials / containers / cleaning
    c. Supplier shall implement crater tests if appropriate
6.) Deviations from standard quality (deliveries)
    a. Deviations need to be communicated upfront before order shipment
    b. Axalta reserves the right to object and get material within specs
7.) Packaging materials for raw materials
    a. New / used drums
    b. Only antistatic plastic inliners, if at all necessary
    c. Bulk: Certain pre-loading excluded (list can be asked for)
    d. Change notification
8.) Complaint Management
    a. Supplier shall investigate complaints properly and in time and provide root-cause-failure analysis, corrective and preventive actions.
    b. Format required in EU and AP is 8D report.