



REFINISH PERFORMANCE MANAGEMENT LEAN FOUNDATIONS



SEMINAR LENGTH

1 Day
8:00AM – 5:00PM

WHO SHOULD ATTEND?

General Managers
Production Managers
Natural departmental and company
leaders who can become “Lean
Champions” for your organization

Over the past few years, collision repairers have been exposed to various lean principles through reading or attending courses. Often short-term gains or improvements are made, but process improvement either stalls or regresses. What if your leadership team could learn a problem-solving model which they could use to create a culture of continuous improvement driven by their co-workers? If the improvements came from within, would you have a better chance of making an improvement or having been sustained?

Many attendees may have attended Axalta's Production Management or Axalta's Parts Management course. This course will further challenge you to refine your implementation of these types of processes.

SCIENTIFIC PROBLEM-SOLVING METHOD

This course aims to help you “discover” the definition of lean and how its scientific problem-solving methods can be applied to the collision industry.

- Understand how to utilize data from the “Voice of the Customer” as a compass to make decisions

KAIZEN LEADERSHIP & TEAM BUILDING

Continuous improvement is the aim of a lean thinkers system. Fostering the mindset of kaizen is the aim of the lean leader.

- Practicing brainstorming, fishbone and 5 Why exercises are used refine your leadership skills to enable the lean culture you would sustain
- Fostering open-mindedness and being willing to try new things are key skills that are reinforced

PRACTICAL APPLICATION OF LEAN PRINCIPLES

We will briefly review the 5 fundamentals of lean for a common language.

- You will participate in an exercise to reinforce these concepts with a variable piece production example
- To challenge attendees, we will also work on applying these methods to various collision repair problems such as:
 - Preventing multiple supplements and parts orders (Auditing the repair plan)
 - Minimizing parts-related problems (Parts Management)
 - Solving the problem of delayed closing or balancing files



COST

Contact your distributor or Refinish Performance Management team for pricing information

SPONSOR

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LOCATION

[insert]

COURSE OUTLINE

- Lean Definition
- Production Exercise (numerous rounds applying learnings)
- Scientific Problem-solving Method
- Lean Approaches
 - Point Kaizen
 - Kaikaku
- Kaizen Leadership
 - Forming a Kaizen team
 - Act as a kaizen team to solve collision-related problems
- Creating an Action Plan to aid in implementation

HOW DOES THIS COURSE DIFFER FROM SIMILAR COURSES IN THE COLLISION INDUSTRY?

- Taught using a highly interactive, guided learning model to keep attendees engaged in the learning process
- Numerous hands-on exercises related to the collision industry, which help emphasize the principles taught
- Professional student guide and online resource guide

BENEFITS

- Reduced repair cycle times and fewer supplements
- Improved ability to use technology to get the right part the first time
- Improved understanding of the importance of mirror matching
- Improved ability to understand the difference between markup vs. gross profit strategies