

## LEAN FOUNDATIONS: Tools and techniques for improving bodyshop efficiency and profitability



### EDUCATION



### Course Overview

Collision repairers are constantly looking for ways to improve efficiency and profitability. The principles and tools of Lean provide an ideal foundation for removing waste and improving your process to drive efficiency and profitability. Often short-term gains or improvements are made, but process improvement either stalls or regresses.

This course will provide you with concepts and tools to help challenge and refine your processes using the knowledge and skills of your people.

#### Voice of the Customer

The “Voice of the Customer” is the first principle of Lean, it is the compass that drives the direction and the decision-making process.

#### Understand the principles of Lean Principles

Following a review of the 5 principles of Lean understand how they are designed to drive the thinking of the business and to reduce waste. There are 12 tools of Lean which are used to drive efficiency and profitability. The principles and tools will be reinforced through exercises. To challenge attendees, we will also work on applying these methods to various collision repair problems such as:

- Reducing cycle times
- Minimizing booth times and
- Standardisation of processes.



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### Who Should Attend?

Bodyshop Owner or Manager, General Manager, Production Manager, Repair Planner, Foreman, Leading Panel Beater, Leading Painter.

### Benefits:

- Reduced repair cycle times and fewer supplements.
- Improved ability to use technology to get the get the right part the first time.
- Better understanding on the importance of mirror matching.
- Improve ability to understand the difference between mark-up and gross profit strategies.

### How does this course differ from similar courses in the repair industry?

- Taught using a highly interactive guided learning model to keep attendees engaged in the learning process.
- Numerous hands-on exercises related to the collision industry, which emphasise the principles taught. You can also use the exercises in your bodyshop during your own implementation.
- I-CAR certified and eligible for credit points.



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|--------------|-----------------------|--|
| <b>Cost:</b> | Axalta Customers:     | \$150 for first attendee<br>\$100 for subsequent attendees                       |
|              | Non-Axalta Customers: | \$200 for first attendee<br>\$100 for subsequent attendees<br>Prices include GST |

**Course Date:** Wednesday 9th September 2020

**Course Time:** 9.30am - 4.30pm

**Location:** Axalta Training Centre  
71 Rodwell Avenue  
ARCHERFIELD QLD 4108

**RSVP:** Email the completed registration form by 2 September 2020  
to [Abigail.azzopardi@axalta.com](mailto:Abigail.azzopardi@axalta.com)  
Or call Abigail on 02 8818 4375

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