



EDUCATION



Repair Planning Course Overview

The goal of this interactive course is to be able to write a thorough damage analysis (estimate).

We'll start by discussing basic vehicle construction to understand why vehicles behave the way they do in collisions. We'll discuss how to analyse vehicle damage and document it in a way that will allow both your team members and insurance partners to have a clear understanding of the actual damage and the processes that need to be carried out to return the car back to the customer as quickly as possible.

The aim of Repair Planning is to ensure the vehicle flows through the production processes without any stoppages and reactive supplements.

The aim of the course to help you think through the repair not just document the damage. We'll also discuss proven techniques for justifying body repair times, part type selection and refinish operations

In addition, we will discuss:

- Basic role and responsibility of the estimator.
- How a vehicle behaves in a collision, its construction and some basic considerations.
- How to perform a visual damage assessment.
- Reasons why the vehicle needs to be disassembled and how to determine if the vehicle is fully disassembled.
- How several key vehicle systems operate, including A/C, interior and exterior lights, back up cameras and the suspension system.
- Use of OEM repair procedures



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Key Needs of Successful Course Attendees:

- Write more complete estimates.
- Reduce stoppages within the process that add cost.
- Reduce cycle times.
- Raise the Gross Profit dollars and percentage on jobs.
- Reduce multiple supplements on jobs, if approval is required.
- Create a more formal process for preparing estimates/repair plans.



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Who Should Attend?

Bodyshop Owner or Manager, Production Manager, Estimator, Repair Planner, Customer Service representative.

Benefits:

- Reduce delays waiting for missing parts or supplements.
- Improved productivity and efficiency.
- Increase consistency of estimates. necessary to ensure product performance success.

How does this course differ from similar courses in the repair industry?

- Taught using a highly interactive guided learning model to keep attendees engaged in the learning process.
- Numerous hands-on exercises related to the collision industry, which emphasise the principles taught. You can also use the exercises in your bodyshop during your own implementation.
- I-CAR certified and eligible for credit points



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