



### EDUCATION



### Course Overview

There will come a time in every forward-thinking repair facility whereby business changes or repair process efficiencies will need to be implemented. This one-day interactive course is specifically designed to hone-in on the skill set needed to **successfully** implement these changes in your bodyshop.

During this course, a heavy emphasis is placed on:

- (1) Understanding the need to change.
- (2) How change impacts your employees.
- (3) The critical role you play in the change process.
- (4) Importance of processes to make change easier and more sustainable.

#### Key areas discussed in this training include:

- Understanding the different types of change that occur in business.
- Appreciate the need to change
- Understand the Science of Change
- Understand why change fails
- Manage the 8 step change strategy
- Identify the change cycle and resistance to change
- Sustain the momentum of change.

#### Benefits of attending Change Management training:

- Reduces frustration when trying to implement new processes.
- Avoid starting a new process, only to have the team slip back to old ways.
- Improve ability to identify barriers and overcome resistance.



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### Who Should Attend?

Bodyshop Owner or Manager, production manager.

### How does this course differ from similar courses in the repair industry?

- Taught using a highly interactive guided learning model to keep attendees engaged in the learning process.
- Numerous hands-on exercises related to the collision industry, which emphasise the principles taught. You can also use the exercises in your bodyshop during your own implementation.
- I-CAR certified and eligible for credit points.



<b>Cost:</b>	Axalta Customers:	\$150 for first attendee \$100 for subsequent attendees
	Non-Axalta Customers:	\$200 for first attendee \$100 for subsequent attendees Prices include GST

**Course Date:** Wednesday 23<sup>rd</sup> November 2022

**Course Time:** 9.00am - 4.30pm

**Location:** Axalta Training Centre  
54-56 John Street  
BENTLEY WA 6102

**RSVP:** Email the completed registration form by 16 November 2022  
to [Abigail.azzopardi@axalta.com](mailto:Abigail.azzopardi@axalta.com) Or call Abigail on 02 8818 4375

### Axalta Coating Systems

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**REGISTER TODAY****CHANGE MANAGEMENT:** *(select date/location required)*GOLD COAST:  7 December 2022ADELAIDE:  9 November 2022MELBOURNE:  19 October 2022PERTH:  23 November 2022SYDNEY:  26 October 2022**DETAILS**

Bodyshop Name: \_\_\_\_\_

Business Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Postcode:     **COURSE ATTENDEE NAMES:** \_\_\_\_\_**DIETARY REQUIREMENTS** (please list your name and any dietary requirements you may have)**PAYMENT DETAILS** (please note payment by credit card only - VISA or Mastercard)

Name on Card: \_\_\_\_\_

Card Number:                      Exp Date: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**TOTAL AMOUNT:** \_\_\_\_\_ **Payment required prior to event**

**COST:** Axalta Customers \$150 for first attendee, \$100 for subsequent attendees.  
 Non Axalta Customers \$200 for first attendee, \$100 for subsequent attendees.  
 Pricing includes GST

**Please completed form and email to:** [Abigail.azzopardi@axalta.com](mailto:Abigail.azzopardi@axalta.com)**Axalta Coating Systems**

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