



## What we promise

### Quality in everything we do

Quality is essential to everything we do. Quality ensures our customers enjoy long-standing, beneficial relationships with us. They are confident that our brands will deliver consistent performance and that we are exploring new technologies to improve our products and services every day.

At Axalta, quality begins at home. Our 38 liquid and powder coating manufacturing plants meet ISO 9001 quality management systems certification and ISO/TS 16949 certification established by the International Automotive Task Force for suppliers to automotive OEMs.

Adherence to common industry standards is only the first step in our commitment to quality. Our operations follow additional quality production systems that set quality goals and apply quality disciplines. In many cases those disciplines exceed those of voluntary standards organisations. Before ingredients enter our manufacturing plants, we ensure they meet rigorous criteria.

We monitor product manufacture at every stage from input to distribution. And we make sure we operate a constant quality feedback loop. Our customer representatives regularly solicit opinions on product quality and our employees monitor quality in an end-to-end process. Quality is so vital to our customers and to our future as a business. It is a key criterion for individual employee assessment and recognition awards.